

January 24, 2003

Mr. George Ludwig
George Ludwig Unlimited
2515 Grove Lane
Cary, IL 60013

Dear George:

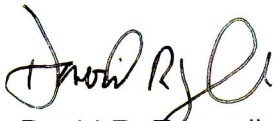
On behalf of the managerial staff of Advanced Sterilization Products, I would like to thank you for your involvement as keynote speaker for our Professional Sales Training Graduation Dinner and Ceremony on December 19, 2002.

We appreciate your inspirational messages on challenge, work ethic, commitment, and boldness that you delivered to the new Account Executives. The feedback from the attendees was extremely positive and empowering!

You were an integral part of our event's success, and we found it tremendously gratifying that you customized your speech to our specific needs. It's positive impact struck all of us at the core. Your acute understanding of the challenges our Account Executive face, and the complexities of our market, reinforced our training and empowered our graduates to take action. I am confident that your words will continue to inspire our new Account Executives to enthusiastically tackle their challenges through their first year and beyond.

Again, thank you! We wish you continued success, and look forward to working with you in the near future.

Sincerely,



David R. Engwall
Vice President, Sales

DRE/gc